

Boil Water Notice for Community Public Water Systems
February 17, 2021

Due to reduced distribution system pressures, the Texas Commission on Environmental Quality has required the **City of River Oaks Public Water System # 2200069** to notify all customers to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc). Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions).

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions concerning this matter, you may contact Marvin Gregory, City Manager at 817-626-5421 Extension 324, Public Works Director Gordon Smith at 817-626-5421 Extension 322 or Chief Water Plant Operator, John Paul Jones at 817-626-6454. If a customer, individual, or employee wishes to contact the executive director, please call (512) 239-4691.

Reason: Water System Distribution Pressures have dropped below 20 pounds per square inch because of the extreme weather conditions for two reasons, first our water intakes from Lake Worth froze up and we had to shut down the water plant and secondly, our backup emergency water supply from the City of Fort Worth Water Department is currently unable to provide a sufficient water flow supply to the City of River Oaks Water System in order for us to meet our water system supply demands resulting in low water system pressures.

Actions Being Taken to Correct the Problem: We are working with the City of Fort Worth Water Department to increase supply to our distribution system in order to meet our system's demand. In the meantime, please boil the water prior to use for drinking water or human consumption purposes.

From:

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